



Aashiyana Society,  
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## PRAGNESH S. SHAH

### EDUCATIONAL QUALIFICATION

BCA from Yashwantrao Chavan Maharashtra University  
Diploma Electronics from National Institute of Engineering  
H.S.C from NIOS  
S.S.C from Maharashtra board

### CERTIFICATION

Microsoft Certified Professional (70-210) Windows 2000 professional  
70 – 290 windows 2003 server  
Diploma in Hardware and Networking from BITS COMPUTER Systems, Kandivali

### TECHNICAL SKILLS

**Operating System** : Windows 8, 2k8, 2012 server, Linux (cent O.S)

**Programming Language** : C, C++, c#, Vb.net, java

#### **Hardware and Networking:**

Active directory - Domain, AD groups, AD computer and users accounts.

Wireless Device Configuration and troubleshooting

DHCP, DNS ,Create users and group policy in active directory.

Mailing Application: Google workspace G suite , Smarter mail, Microsoft Outlook

Backup: Symantec Backup exec 12.5, Cobian backup, Data Backup on Nas Box, Tandberg Storage Library

Firewall: Fortigate 310B, 80E ,Checkpoint, Cyberoam, Sonicwall , and Net gear

Antivirus: Seqrite Endpoint Security 17.00,Symantec Endpoint Antivirus 12.1, Bitdefender Gravity zone Endpoint

Dialer Software - 3cx and Avhan Dialer.

VPN,Mac mini, ipad, Apple Extreme and Express Router issues

Installation and troubleshooting of Windows 2008,2012 server issues

Web Application : Cerberus, Sugarcrm, chat, Joomla, phplist, Wordpress.

Install and configure software and hardwar.

Manage Desktop, Network and HP and IBM servers.

Set up users accounts in AD and Email application  
Monitor performance and maintain systems according to requirements  
Troubleshoot hardware and network issues  
Ensure security through access controls, backups and firewalls  
Upgrade systems with new releases and models.  
Asset and vendor management , Documentation

## WORK EXPERIENCE

**Name of Organisation : Eagle Security and Personnel Service**

Period of Work : September 2019 – Till date

Functional responsibility : Maintain Windows Servers,Desktop and Laptop  
Manage fortigate 80E firewall,Data backup,Essl biometric device  
Hikvision cctv camera,Seqrite endpoint security antivirus  
Manage google workspace Gsuite ( 100 users )  
Google meet, Zoom and Microsoft Team

**Name of Organisation : KMI Business Technologies Pvt.Ltd**

Designation : IT Systems Engineer

Period of Work : October 2017 – July 2019

Functional responsibility : Maintain Windows 2008 Servers with hyper-v configuration  
Upgrade and installation of hardware and software.  
Microsoft Dynamics NAV ERP

**Name of Organisation : TravelXp Pvt. Ltd**

Designation : IT Systems Engineer

Period of Work : Feb2014 – August 2017 ( 3 Years 7 Months )

**Functional responsibility:** Maintain Windows 2008 and 2012 Servers with hyper-v configuration  
Manage Smarter mail software  
Data backup to TAPE, Fortigate Firewall, Maintain 3cx software  
Upgrade and installation of hardware and software .  
Manage 150 users desktop and thin client machines.

**Name of Organisation : Galiakotwala Technologies**

Designation : IT Engineer

Period of Work : December 2012 – January 2014

**Functional responsibility:** Maintain Windows 2008 Servers with hyper-v configuration  
Upgrade and installation of hardware and software.

**Name of Organisation : Hazel Infotech Ltd**

**Designation : System Administrator**

**Period of Work : October 2007 – September 2012 ( 5 Years)**

**Functional responsibility:** Maintain Windows 2008 Servers with hyper-v configuration

Data backup on Nas box, DLT, Manage 95 users desktop  
Manage web application Cerberus, Sugarcrm, chat, Joomla,  
phplist, Wordpress  
Maintain Avhan Dialer software , Maintain spyeye and  
hikvision CCTV camera  
Asset and vendor management

Additional Details:

Date of Birth - 09, March, 1974

Marital status - Married

Languages known - English, Hindi and Marathi