

SAMAN SHAH

Mumbai, BC India 9326532816 samanshah090205@gmail.com

PROFESSIONAL SUMMARY

As a dedicated professional with extensive experience in the food industries, I specialize in customer service and sales. I am recognized for delivering exceptional service, building strong customer relationships, and contributing to sales growth. I thrive in fast-paced environments, consistently ensuring quality and customer satisfaction.

SKILLS

- CUSTOMER SERVICE
 - ORGANIZATIONAL SKILLS
- MULTITASKING
 - NEW RECIPE DEVELOPMENT
- TEAMWORK AND COLLABORATION
 - TIME MANAGEMENT

EXPERIENCE

- Supervisor

August 2024 - September 2025

Fresii | Victoria, Canada

 - Supervised and coordinated activities of staff to ensure compliance with established policies, procedures, and standards
 - Created detailed reports summarizing daily operations, progress towards objectives, and potential areas of improvement
 - Performed opening and closing duties, including store cleaning and restocking.
- Team Member

May 2024 - August 2024

Victoria, Canada

 - Prepared and served food and beverages in compliance with company standards and health regulations
 - Maintained cleanliness and organization of the dining area, kitchen, and restrooms
 - Assisted with stocking and organizing inventory, including managing deliveries
 - Collaborated effectively with team members to ensure smooth operations during peak hours.
- Sales Executive

February 2023 - March 2024

Bombay seeds | Mumbai, India

 - Built multiple customer relationships and cultivated long-term partnerships
 - Maintained strong relationships with key customers and stakeholders
 - Generated leads and followed up on customer inquiries.

EDUCATION

- Diploma - Arts and Science Studies

01/2026

CAMOSUN COLLEGE, Victoria, BC, Canada
- High School Diploma

01/2023

KES COLLEGE, Mumbai

LANGUAGE

- English

Intermediate (B1)
- Hindi

Proficient (C2)
- Gujrati

Proficient (C2)