

ROSHAN PADWAL

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Om jai seva society, Rathodi village, Malad, Mumbai, India 400095

Objective

Customer-focused individual with a passion for delivering exceptional service. Strong interpersonal skills with a talent for effectively addressing concerns. Committed to improving customer satisfaction and driving positive outcomes.

SKILLS

- MS Excel
- English Typing
- Customer portfolio management.
- Cash handling
- Cold Calling
- Data analytics
- MS Office

EXPERIENCE

ICICI Bank, Palinaka Br. Bandra W

Relationship Manager/ (portfolio Manager)

04/2024-10/2025

- Grade of Deputy Manager - 1 [DM 1]
- Working as a Bank Cashier for manage daily cash.
- Analyzed market trends and identified potential new customers through research activities.
- Handling mapped clients for banking products, services, and digital platforms effectively.
- Resolved client inquiries and issues promptly to ensure satisfaction and retention.

ANSH ENTERPRISES, Chiplun & Khed

Business Development Manager

(Property Dealer)

09/2017-03/2024

- Marketing and sell Owner's house property locally
- Collaborated with sales teams to create effective outreach strategies and campaigns.
- Managed client relationships to ensure satisfaction and retention of key accounts.
- Developed and implemented strategies to increase sales and market share.

EDUCATION

- Bachelor of Agriculture from Dr. Balasaheb Sawant Konkan Krishi Vidyapeeth, Dapoli : GPA 69.0%
- MSBSHSE Konkan Division Board **HSC** (03/2014) GPA: 55.38%

CERTIFICATE

- Computer fundamentals, MS Office and Internet
- Computer Base Typing Course: 40 WPM

INTEREST & HOBBIES

- Cricket, Content Creation.