# KEERTHANA S KANDE



#### **Contact**

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#### **Technical skills**

MS Office Tally ERP 9.0

# **Certifications**

- Fumigation as a Phytosanitary treatment-MBr & ALP Fumigation.
- Fundamentals of Digital Marketing.

#### **Objective**

To seek a challenging job that would give me an opportunity to integrate my technical and analytical skills in a continuous learning environment.

#### **Experience**

**Associate Manager** – 15/07/2020 to PRESENT **NBHC Private Limited**, Bangalore

- Ensuring New B2B AMC Sales Productivity achieved as per budget INR 2.5 lac in a month.
- Ensuring timely renewal of existing contracts.
- Timely planning of activitieslike invoice submission, collection updation.
- Identify and resolve gaps in customer expectations versus actual service levels (internal & external), ensure proper complain management system.
- Ensure customer satisfaction through timely and effective response to customer feedback.
- Maintain good relationship with customers through telephone calls and personal visits.
- Handled backend and frontend operation activities along with sales.

#### **Education**

• PGDM – ABM: Agri Business Management – 2018-2020 Vaikunth Mehta National Institute of Cooperative Management, Pune with **79.51%** 

B.Sc (Hons): Agriculture – 2014-2018

ITM University, Gwalior with 89.9%

• Intermediate - 2012-2014

Sri Chaitanya Jr Mahila Kalasala, Vijayawada with 94.5%

• 10<sup>th</sup> - 2011-2012

Little Angels Public School, Gudur with 95%

### Internship

1. Organization: Kalash Seeds Pvt. Ltd.

Title: **Study of Vegetable Nurseries in Karnataka State** Objectives:

- To study the position of KALASH in given areas.
- To know the perception of nursery owners about KALASH products in the given areas.
- To study the factors that influences the buying behavior of nursery owner/farmer.
- To identify the buying pattern of customers.
- To know the major competitors and their strategies.
- Location: Karnataka

# Courses & Trainings

- Rural Agricultural Work
   Experience for 6 months in
   Appaiahpally, Wanaparthy
   District, Telangana.
- Training in Krishi Vigyan Kendra, Madinapuram, Telangana for 1 Month.

#### **Languages**

ENGLISH HINDI TELUGU KANNADA

#### **Interests**

Playing Chess, Carom Cooking

#### **Internship**

2. Organization: Faircent – P2P Lending company

Title: Study of Faircent lenders portal and working of P2P & developing channel partner model for Faircent in Hyderabad region Objectives:

- Identify Target Audience (Eligible for Faircent Partners) in these 4 regions for building Partner base.
- Preparing Verified List of Individuals/Companies/Firms for Partners with their contact details.
- Capturing feedback/Interest of sample (min 50) partners through questionnaires/interviews
- Obtaining awareness on P2P lending from same sample set through questionnaires/interviews.
- Location: Hyderabad.

# **Live Projects**

1. Organization: Future Group (Retail)

Title: Capacity of membership drive for Easy day Objectives:

- To understand the consumer behavior towards the membership drive.
- To penetrate the Easy day membership cards in the given location.
- Location: Pune, Maharashtra

2. Organization: Avanti Feeds Limited

Title: Market Analysis in Krishna Dist., AP

Objectives:

- To study the position of Avanti Feeds Limited in given area.
- To know the major competitors and their strategies.
- Location: Krishna Dist. Andhra Pradesh

#### **Achievements**

- Received Gold Medal for academics in PGDM-ABM from Governor of AP.
- Participated in "Coopathon 2.0", conducted by ICA Asia Pacific, New Delhi.
- Participated in case study competition conducted by NIBM Colloquium, NIBM, Pune.
- Team member of ENLIGHTEN Newsletter of VAMNICOM.
- Participated in seminar on "Organic Farming" and secured first place for model presentation on topic "Institutes supporting Organic Farming".
- Attended National conference & awards on cold chain technologies, 2019.
- Attended national seminar on "Protected cultivation of Horticultural crops".
- Attended national seminar on "Food Technology".