

Balraj Bishnoi

AREAS OF EXPERTISE

Adobe Creative Suite

Photoshop

CorelDraw

PERSONAL SUMMARY

As an Engineering Diploma under Graduate my objective is to be at the position where I can make optimum use of my knowledge acquired during my diploma and sharpen my skills.

WORK EXPERIENCE

Totally near about 10 year experience in Agriculture Industries.

Assistant Manager [Nov 2023 to till now]

Sonalika Industries (A unit of ICML) Hoshiarpur, Punjab.

Deals in: Analyzing field complaints and resolving to get the entire satisfaction of customer.

Responsibility of resolution of Customer Complaints

Service DMIS Report review and corrective action reported ORC.

Service Projected Dealers

Job Card Implementation

Minimum Parts stock

Manpower Availability and Training

Service Camp Activity

30% Service Market share

Dealer Infra- General Tools, 1 Bay Workshop, Pneumatic Tools (Compressor and Nut runner gun)

Enquiry Generation

PDI & Installation for all advance Implement

Warranty Claim closer within 45 Days

Assistant Manager [July 2021 to Oct 2023]

Dasmesh Mechanical Works (Landforce) Amargarh, Punjab.

Deals in: All kinds of agriculture machinery R&D, testing and servicing.

Combine Harvester Testing ICT, CMVR Lab etc. coordination and approval in testing center

Landforce Brand all agricultural implements provide Govt Testing (TTC Hisar, HAU Hisar, TTC Assam) etc.

Provide field service coordination all implements.

Product management of all agriculture machinery.

Sr. Engineer Service [Aug 2019 to July 2021]

Sietz tech. India Pvt. Ltd. Faridabad

Deals in: Identify customer's need and provide information.

Identify any products; need and provide information any company.

SIETZ (SOILTECH) Brand all agricultural implements provide Govt Test Reports (TTC Hisar, HAU Hisar, TTC Assam) etc.

Provide field service SIETZ (SOILTECH), Jagatjit Group and ESCORTS (FARMPOWER) all implements.

Project Officer [Sep 2017 to Aug 2019]

Escorts Ltd. Faridabad

Deals in: Identify customer's need and provide information.

Identify any products; need and provide information any company.

ESCORTS all agricultural implements provide Govt Test Reports (TTC Hisar, HAU Hisar, TTC Assam) etc.

Evaluated and solve technical issues affecting in tractors and agricultural Implements.

Investigated and corrected and escalated technical problem to R&D team and new product team.

Organize training program for dealer technician (DST) about technical issues and new innovations.

Provide customer and market feedback.

PROFESSIONAL

Basic Computer

PERSONAL SKILLS

Problem solving

thinking creatively

Communication skills

PERSONAL DETAILS

Name : **Balraj**
: **Bishnoi**
Qualification: 10th passed
in HBSE
: 2011.
ITI (Tractor
: Mech.)NC
VT 2013

Village: Kharakheri
Tehsil: Fatehabad
District: Fatehabad
Haryana

M: 07404440129
E: Balrajmaan29@gmail.com

Apprenticeship (Tractor Mech.) [July 2015 to July 2017]

Northern region farm machinery training & testing institute Hisar

Deals in: Conducting different test i.e. Lab testing, Field testing for Combine harvester, Rotavator, power tiller & all agricultural implements performance analysis. According to IS code with Indian standard procedures. Have good experience to assist CMVR test of combine harvester, Engine test (2 to 135kw) and sprayer. And testing with different agricultural implements test as IS code i.e. (primary tillage and secondary tillage)

Mechanic [Aug 2013 to July 2015]

Hisar Sonalika, Adampur, Hisar

Deals in: Tractor and Agricultural implements service provide.

Language

Hindi, English, Punjabi, Bagri.

Interests

Agricultural Tractor & Implements testing.

Farm power and machinery.

Declaration

I do hereby certify that the information provided above is true to the best of my knowledge and belief. I further state that I shall keep the organization informed of any changes in the information provided above.

Date: -

Place:-